



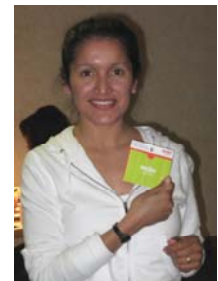
## WellsBrooke Celebrates Nurses' Week

In honor of you, our staff, WellsBrooke threw a party during nurses' week. Home health aides, nurses, and other WellsBrooke staff enjoyed a delicious array of hors d'oeuvres, desserts and drinks at Atlantis Restaurant in Plymouth. Lots of fun door prizes were given away, and the Nurse and

Aide of the Year were honored (see page 2).

For all of you who take care of others, please accept our congratulations for your commitment and dedication to your clients. We know your job is not always easy, but you are appreciated.

*Thank you for everything you do!*



Margarita Christie wins a door prize

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Left to right: Mary Pellow, Janice Carter, Karla Rouland, Luanne Berk and Maria Anagonye enjoy the festivities.

- Nurse and Aide of the Year: p. 2
- See training calendar: p. 4
- A message from your Supervisor
- Attend the Bronze, Silver or Gold training in 2008!



Francine performs her magic on Debbie Wooten's nails



Staffing Coordinators: (left to right): Shawna Graca and Ashley Bolish

## Clarice Bunting: Home Health Aide of the Year

Clarice Bunting is definitely the life of the party! She is energetic, full of laughter and a dear friend to many.

Of course, these qualities are a big hit with many clients, and as a result, Clarice’s record as a WellsBrooke employee is amazing!

The staffing coordinators absolutely love Clarice because they know they can count on her to “drop everything to cover call offs on a regular basis, and clients are always asking for her.”

Her dedication to her clients along with her fun-loving personality are just two reasons why she is being honored.

On Nurses’ Day, when Amy Gelso, Director of Client Services, announced that Clarice had won the Home Health Aide of the Year, her expression was priceless! She was shocked, proud, and very excited to be honored for her hard work and commitment. WellsBrooke salutes you, Clarice!

*Congratulations, Clarice!*



Clarice Bunting (left) with Judy Blando.



Mary Pellow (left) and Katie Davis

## Katie Davis: Nurse of the Year

“Katie”, Kathryn Davis, R.N., B.S.N. has been with WellsBrooke for over two years. During that time, she has provided wound care and IV treatments to clients in addition to assisting clients who require ‘round the clock care.

She graduated from Madonna University in 2003. Her first experience was as an extern at Oakwood Hospital in 2001

where she continues to work in the Oncology Unit, certified to assist with chemotherapy and bone marrow transplants.

Katie is a team player, and she has excellent communication and documentation skills, but most importantly, she has a positive, uplifting attitude.

“I always feel better after a conversation with Katie. She is the kind of nurse any patient

would be blessed to have care for them. She is truly concerned about her patients and has compassion for them.” says Mary Pellow, WellsBrooke’s Skilled Care Manager. According to Mary, “The future of Nursing is in good hands with nurses like Katie Davis.”

*Congratulations, Katie!*

## May Birthdays



Thelma Austin  
Lorinda Carr  
Gloria Criswell  
Cynthia Derby  
Jessica Dockins  
Sheryl Dye  
Carmen Flores  
Rhonda Ford

Mary Green  
Peggy Havlick  
Katresha Lee  
Chance Lupro  
Andrea McClaster  
Kendra McKnight  
Angel Morris  
Pamela Powell

Wendy Smith  
LaShon Vinson  
Joy Washington  
Aishea Wilson  
Juanita Wiltz  
Deborah Wooten

## *From Your Supervisor: Positive Changes*

### **WellsBrooke staff:**

I would like to take this opportunity to thank all of you for your patience over the last few weeks. We have made several changes in the office that we are very excited about.

We now have 6 staffing coordinators who are paired off into the following teams:

**Rochelle Johnson/Nancy Daly**

**Shawna Graca/Keya Ealey**

**Shannon Guerinon/Ashley Bolish**

Please call the office during normal business hours to see which team is handling the client that you are caring for. Also be aware that if one of the coordinators is not in the office, it is best that you speak with their partner to get the fastest response to your questions or concerns. We greatly appreciate your patience during our transition into this new system.

*The WellsBrooke office is now open 7 days a week:*

**Monday-Friday 8am-5:30pm**

**Saturday/Sunday 9am-5:30pm**

You will still have access to someone after hours. **Please reserve these phone calls for emergency calls only.** If you are running late to a client's home, please call the client directly to inform them. If you would like to be informed of who will be relieving you from your shift, please call during normal business hours. (This is not considered an emergency and should **not** be handled through the after hours phones.) If there is not a current schedule at the client's home please inform the office during business hours and we will send a copy out to the home. If your relief has not arrived on time, please be patient and understand that unintentional delays do happen. Please notify the office or the after hours phone if relief has not shown up 15 -20 minutes after the scheduled start time.

***Following are some examples of when you should call the after hours phone:***

- \* *The client has had a change in status (mental or physical) including falls or injury.*
- \* *You need to call off for a scheduled shift due to an illness or emergency.*
- \* *Emergency services have been called for your client such as an ambulance or fire department.*
- \* *If you have fallen or have become injured during your shift.*

### ***Paperwork and supplies***

Please notify the office when you are running low on supplies or paperwork. Please do not wait until you are completely out before informing the office.

### ***Respect your staffing coordinators***

We are all part of a very important team. It is important to keep communication open with the office. Please remember that the staffing coordinators are your direct link to the office and need to be treated with respect. They are working very diligently to provide the proper staff to the right client to obtain optimal care.

If you have concerns about your staffing coordinator, please contact me, **Melissa Chmura, at 734-468-1212.**

Thank you for your cooperation in all of these matters. We look forward to a great working partnership as we implement these new plans.

*Melissa Chmura*



**Melissa Chmura, Client Services Supervisor**

**“We are all part of a very important team. It is important to keep communication open with the office.”**



"Making a difference in the lives of others."

**42235 E. Ann Arbor Road  
Plymouth, MI 48170**

**Phone: 734-468-1770**

**Fax: 734-525-5966**

**We're on the web!**

**www.WellsBrooke.com**



## ***Conduct Training Schedule***

- *May 22—Bronze Training 10-2*
- *June 26—Bronze Training 10-2*
- *July 24—Silver Training*
- *August 21—Gold Training*

## ***Upcoming CPR Training —***

- *August 14— 9:30-12:30 CPR  
1:30- 4:30 BCLS*

*Call and reserve your spot ASAP — limited space is available. Cost is \$25 for CPR and \$35 for the BCLS.*

*For more info, call Luanne at 734-742-0167*



Left to right: Beth Redmond,  
Linda Boggs, Carolyn Comstock

## ***Queen for a Day: Linda Boggs***

As part of WellsBrooke's celebration of its 10th anniversary, our very first client, Linda Boggs, was recognized by designating March 26, 2008 "Linda Boggs Day". Linda was crowned "Queen for a Day" as she, her family, and her nurses of 10 years,

Carolyn Comstock and Beth Redmond, were invited to the WellsBrooke offices for a tour, a reading of the official declaration, and a presentation of flowers and gifts. Then they proceeded to a nearby restaurant where they were treated to lunch

with Brett Melnick, WellsBrooke CEO; Cheryl Nagel, Executive Director; Amy Gelso, Director of Client Services and several other WellsBrooke staff members — to honor a special woman on a very special day!

***Congratulations!***

## ***Gold Level Graduates***

Cassandra Cole-Lewis, Patricia Taylor, Marcy Gibson, Evelyn Ekeng, and Sarah Lupinski were all in attendance for the Gold Level Training on April 24, 2008. Mary Pel-low, RN and Skilled Care Manager for WellsBrooke, along with Sherry Wagenknecht, Volunteer Service Coordinator for Arbor Hospice, presented a moving and informative presentation on Death, Dying and the Grieving Process. Those in attendance not only received valuable training, but they also received their own business cards and a beautiful brass engraved card holder. Those who were recommended by their clients also were rewarded with a significant monetary bonus! ***Congratulations everyone!***

